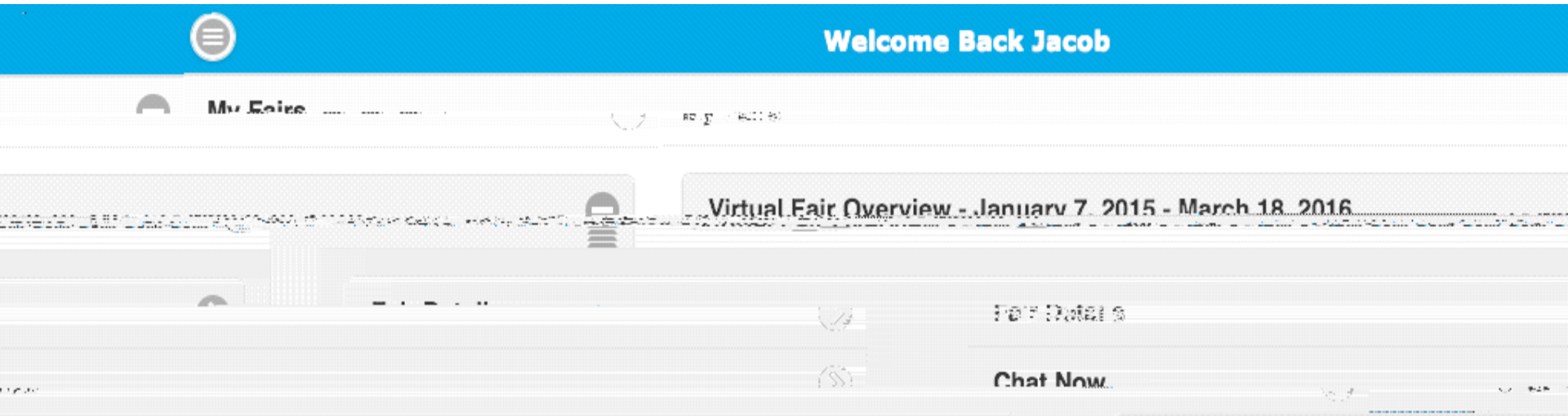


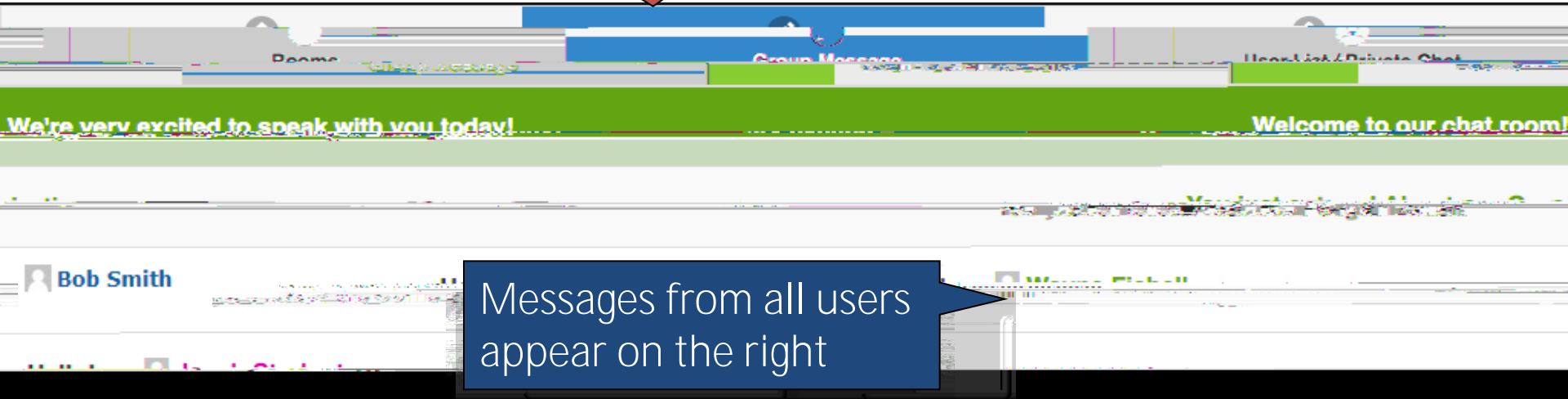
IMPORTANT NOTE: In the mobile interface, you will **only** be able to text chat. For full



“Moderator Online” means that an organization rep is logged in and available

Select Chat Room & Click “Join Chat”

You will enter the chat session
in the "Group Messages" area

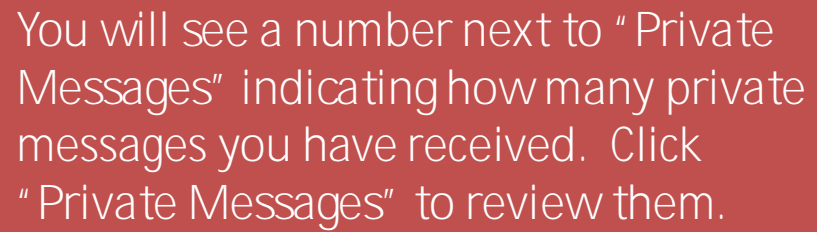


Messages from all users
appear on the right

Click and enter text you
wish to send to all users in
the room (Note: You
have to click "done" to
minimize your keyboard)

A white rectangular card with a small profile picture icon on the left and the name "Bob Smith" in blue text to its right.

Bob Smith

A red callout box with a white border and a pointer pointing towards the top right of the page.

You will see a number next to "Private Messages" indicating how many private messages you have received. Click "Private Messages" to review them.

A white rectangular box containing a small profile picture icon on the left and the text "Bob Smith" in a blue font to its right.

Bob Smith

Click on the User Name to review
" Private Messages

Note: A number indicates the
number of private messages sent
by the User awaiting review

A screenshot of a chat application interface. On the left side, there is a vertical list of user avatars and names: 'Bob Sm', 'Jacob Stu', and 'Bob Smith'. A red callout box with a white border and a pointer pointing to the top of the list contains the text 'Click "Back" to exit a private chat'. The background of the chat interface is dark, and the user names are in white text on a dark background.

Click "Back" to exit a private chat

Not shown: After leaving a private chat, click the "Group Messages" to get back to the organization's group chat session.

Click the "Rooms" tab to leave the chat room and enter a different organization's chat session.